



QUALITY POLICY STATEMENT

LF Solutions is a specialist groundwork civil engineering contractor and an agency provider of contract labour to construction companies. It shall be the policy of LF Solutions to ensure our system meet the ISO 9001: 2015 standard.

Our vision is to be a leading service provider and we are dedicated to maintaining the highest standards of service in all our activities.

We will work in partnership to ensure we deliver quality driven and best value service in order to meet our customer's needs. We are committed to achieving customer requirements, enhancing their satisfaction and to continual improvement.

With our people we will: -

- Communicate to all persons working on our behalf the importance of quality, a "first time right" and customer first approach and our procedures that support this.
- Provide the required resources to achieve quality objectives. Resources include time, finances, equipment, materials, information, human resource and specialist skills.

With our customers we will always be customer focussed and so to deliver this clearly communicate our requirements to achieve a quality service.

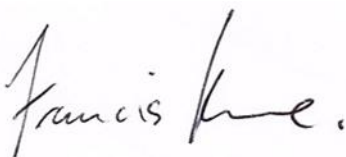
To assist in the achievement of this we will: -

- Plan our works to achieve customer requirements and our quality objectives
- Seek the opinion of all out interested parties on our quality performance and act upon feedback.
- Carry out audits of systems and processes.
- Undertake reviews of effectiveness of actions to prevent recurrence.

We will communicate our policy and requirements to all persons working on our behalf and interested parties. This policy shall be displayed on company premises, presented at induction and made available upon request.

I, as Director, shall review the effectiveness and adequacy of this policy on an annual basis and following any changes to company activity, or following any significant quality related complaint or failure.

As the person with ultimate responsibility for quality management and customer service and care at LF Solutions Ltd I approve this quality policy,



F.Kane, Managing Director, 05th September 2022

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| Chris Burden HSEQ Manager | Frank Kane MD | Review Date 05-09-23 | Form Ref | Policy Statement 03 |